

Joyce S. Polizzi

[REDACTED]

October 8, 2001

Sergeant James Small
Florida Highway Patrol
7651 US Highway 19
Pinellas Park, FL 33781

Dear Sergeant Small,

I am writing this brief note to tell you how pleased I am at the results of having been assisted by Trooper James Bregon on September 17, 2001.

Allow me to say that he was not only professional, but very happy to accommodate a citizen in need. I was traveling south on McMullen Booth Road, on my way to work when I got a flat tire. Since I do not have a cell phone, a passing motorist allowed me to use hers to call my AAA service. Over one hour had passed, and AAA had not yet responded. Several vehicles stopped to ask if I needed any assistance, including a Pinellas County Sheriff. I told each of them that AAA had been called, and thanked them. Each of them went on their way. Trooper Bregon not only confirmed AAA and stayed with me, but he actually put my spare tire on for me, allowing me to get to work in a timely manner. I felt very safe, knowing that I was not alone on the street, while waiting for road service.

I would like to thank Trooper Bregon and all of your department for being available to serve humanity.

God bless all of you and the work you are doing!

Sincerely,

Joyce S. Polizzi

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