

3 October 2001
Rt. 23 Box 134
Lake City FL 32055

Major Billy R. Lee
FL Highway Patrol
2402 U.S. 90 West
Lake City FL 32055

Dear Major Lee:

On 17 September 2001, I received a traffic citation that was investigated by Trooper Henry Ortiz, Troop B, Lake City.

I call of my driving years this was my first citation and I certainly hope my last.

However, the reason for this letter is to highly commend Trooper Ortiz. He was very much a gentleman, who was kind, polite and understanding. He carried forth his duties in a manner that was necessary and proper.

I thank you for a trooper like Trooper Ortiz and I certainly hope you have more like him. I commend him highly.

Sincerely,
Ladette S. Roper