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Office of the Director  
Florida Highway Patrol

September 17, 2001

Director Knight  
Florida Highway Patrol  
2900 Apalachee Parkway  
Tallahassee, Florida 32399-0500

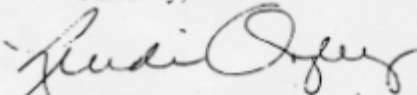
Dear Director Knight,

I know you often receive mail from unhappy motorists about their interaction with highway patrol officers following a traffic stop. Too often, you fail to hear about the respectful and courteous treatment your officers employ out in the field.

Trooper Snead, H Troop, stopped me on September 12, 2001 because I was exceeding the speed limit while driving my usual morning route to work. He talked to me about speed and traffic safety giving me a written warning that I take seriously.

I wanted to take this opportunity to let you know that I appreciate he was doing his job and also the manner in which he handled this infraction.

Sincerely,



Linda M. Ongley

