

**E-FILING
QUICK
REFERENCE
GUIDE
IFTA
PART 2
No Operations
Tax Returns**

From the IFTA Main Menu select the IFTA Tax Returns Button:

[Log Out](#)

IFTA Main Menu

Customer Profile
Customer Name: JOHN'S HAULING SERVICE
Mailing Address: 122010 PUPPY LN, TALLAHASSEE FL 32317-0000
FEI #: [REDACTED]
Physical Address: 2900 APALACHEE PKWY, TALLAHASSEE FL 32399-0000

Shopping Cart
Items: 0
Current Total: 0.00
[View Cart & Checkout](#)

Account Information
Contact Name: SHERI
Account Created: Mar 1, 2015
Phone Number: [REDACTED]
Account Balance: \$0.00

Account Status
Show 5 entries | Search: []
Table: Status, Effective Date
Row: ACTIVE, Mar 1, 2015
Showing 1 to 1 of 1 entries | First Previous Next Last

Period Status
Show 5 entries | Search: []
Table: Status, Tax Period, Reason
Row: No data available in table
Showing 0 to 0 of 0 entries | First Previous Next Last

[IFTA Tax Returns](#) | [Order IFTA Decals](#) | [IFTA Tax Rate Schedule](#) | [IFTA Documents](#)

[Electronic Credentialing Main Menu](#)

Click the IFTA Tax Returns Button

You will then be directed to the IFTA Tax Return Menu:

[Log Out](#)

IFTA Tax Return Menu

Customer Profile
Customer Name: JOHN'S HAULING SERVICE
Mailing Address: 122010 PUPPY LN, TALLAHASSEE FL 32317-0000
FEI #: [REDACTED]
Physical Address: 2900 APALACHEE PKWY, TALLAHASSEE FL 32399-0000

IFTA Tax Periods
Select the tax quarter you need to file, complete or view/amend, then click on "Proceed".

Outstanding Tax Returns: 1st Quarter of 2015 [Proceed](#)

Incomplete Tax Returns: [v] [Proceed](#)

Tax Returns Filed: [v] [Proceed](#)

Pending Tax Returns: [v]

You will click on the down arrow to select the tax return quarter you want to file. If you have already started one and wish to continue select the Incomplete Tax Returns to select the one you wish to continue and then click on the Proceed Button.

[Previous](#)

You will then be directed to the IFTA Tax Return Screen:

The screenshot shows the IFTA Tax Return interface. At the top left is a [Log Out](#) link. The main heading is "IFTA Tax Return". Below this is a "Customer Profile" section with the following details:

| | | | |
|-----------------|--|------------------|--|
| Customer Name | JOHN'S HAULING SERVICE | FEI # | [REDACTED] |
| Mailing Address | 122010 PUPPY LN TALLAHASSEE FL 32317-0000 | Physical Address | 2900 APALACHEE PKWY TALLAHASSEE FL 32399-0000 |

Below the profile is the "Tax Return Details for: 1st Quarter of 2015". It features a table with columns for "Fuel Type", "Total Miles Travelled", and "Total Gallons Consumed". Underneath the table is a list of instructions and a "File Tax Return" button. A red callout box on the right contains the following text:

If you have no miles to report for this quarter you will click on the box here. Then click the File Tax Return Button.

If this is a final return check this box. Only if you want to close your account.

Note: You will not be allowed to file a past due tax return online for past due No Operation Returns.

At the bottom of the screen are four buttons: "Previous", "Preview", "File Tax Return", and "Start".

You will then get the following popup:

The screenshot shows a popup message with a close button (X) in the top right corner. The text reads:

The page at <https://betaservices.flhsmv.gov> says:

A no-operations return is filed only when no travel was done for a particular tax quarter. If operations occurred in Florida only, then a return with Florida miles should be filed. Please be aware that if three or more consecutive tax returns are filed as no-operations or Florida only, your IFTA account may be suspended.

At the bottom of the popup is an "OK" button. A red callout box on the right contains the following text:

Click OK to proceed.
Past due No Operations Returns must be mailed in.

If the return is past due you will get the following error:

The screenshot shows the IFTA Tax Return screen with a yellow error message box. At the top left is a [Log Out](#) link. The error message reads:

Following ERROR/WARNING occurred during the process.
323 CANNOT FILE DELINQUENT NO-OP TAX RETURN ON-LINE.

Below the error message is the heading "IFTA Tax Return".

If the return is not past due, after you click the file Tax Return button it will show in the Tax Returns Filed section:

[Log Out](#)

IFTA Tax Return Menu

Customer Profile

| | | | |
|------------------------|--|-------------------------|--|
| Customer Name | JOHN'S HAULING SERVICE | FEI # | ██████████ |
| Mailing Address | 122010 PUPPY LN TALLAHASSEE FL 32317-0000 | Physical Address | 2900 APALACHEE PKWY TALLAHASSEE FL 32399-0000 |

IFTA Tax Periods

Select the tax quarter you need to file, complete or view/amend, then click on "Proceed".

Outstanding Tax Returns: 1st Quarter of 2015

Incomplete Tax Returns:

Tax Returns Filed: 2nd Quarter of 2015

Pending Tax Returns: