

Fourth Quarterly Report

During the fourth quarterly reporting period four E-Citation workgroups were successfully planned and executed; barriers to the implementation of the E-Citation program and agency specific barriers were the primary discussion topics. Also, surveys were created for and collected from law enforcement agencies, clerks of court and approved E-Citation vendors.

The following activities have taken place during this reporting period:

Grant manager Bonnie Scott-Walls attended the 2011 Annual Education Program: Conference of County Court Judges in Boca Raton, FL and the Circuit Courts Judges Conference in Marco Island, FL. In accordance with the outreach efforts stipulated by the grant, the conference forum was used to further advance the education of clerks, judges and law enforcement officers on the benefits of E-Citation usage as well as the paperless process.

A meeting was held on July 11, 2011 with Department approved E-Citation vendors to address questions and concerns they have regarding the Department's citation algorithm. Participants included ACS, TraCS Florida, ATS, APS, Global Software, Sungard and OOCEA. Discussions focused on citation usage and assignment, system requirements and the implementation of the Department's base-36 algorithm.

Development Manager Gary Axtell from FACC has reported that the website is completed and functional. A meeting to discuss the status of testing and any other concerns was held on August 23, 2011. Vendors are currently participating in testing the system and structure testing will be completed by the end of the grant period.

Four E-Citation/E-Crash workgroups were conducted between the 30th of August and the 21st of September across Florida. The workgroups were led by Department members Maureen Johnson, Bonnie Scott-Walls, Jim Hage and Brinson Tatum. The workgroups were geared towards gaining feedback from law enforcement and clerks of court regarding barriers, funding options and citation formatting. There were 137 participants from 82 agencies in attendance. Representatives from the following stakeholders attended the workgroups: City of Melbourne Police Department, Palm Beach Sheriff's Office, Collier County Sheriff's Office, Sebastian Police Department, Brevard County Clerk of Court, Cocoa Beach Police Department, Titusville Police Department, Okeechobee Police Department, Satellite Beach Police Department, Kissimmee Police Department, Florida Department of Transportation, Port Canaveral Police Department, Palm Bay Sheriff's Office, Stuart Police Department, Volusia County Sheriff's Office, City of Orlando Police Department, Apopka Police Department, Seminole County Sheriff's Office, City of Winter Springs Police Department, St Augustine Police Department, APS, Howey in the Hills Police Department, New Smyrna Beach Police Department, South Daytona Police Department, Ormond Beach Police Department, Orange City Police Department, Daytona Beach Shores Police Department, Haines City Police Department, Edgewater Police Department, Leesburg Police Department, Deland Police Department, Ponce Inlet Police Department, Belle Isle Police Department, Port Orange Police Department, Volusia

County Clerk of Court, Volusia County Beach Police Department, Holly Hill Police Department, Winter Park Police Department, North Port Police Department, Dade City Police Department, FHP Troop F, Lake Wales Police Department, City of Bartow Police Department, Clearwater Police Department, Bellair Police Department, Webster Police Department, St Petersburg Police Department, Lakeland Police Department, Holmes Beach Police Department, Citrus County Sheriff's Office, Dunnellon Police Department, Manatee Police Department, Miami Springs Police Department, Broward Regional Records Management , North Bay Village Police Department, Lighthouse Point Police Department, Aventura Police Department, Highland Beach Police Department, Palm Beach Sheriff's Office, DOT Broward, Delray Beach Police Department, FIU Police Department, Sunrise Police Department, Plantation Police Department, Seminole Police Department, Sea Ranch Lake Police Department, Jupiter Police Department, Bay Harbour Islands Police Department, Boynton Beach Police Department, Ocean Ridges Police Department, Hollywood Police Department, Davie Police Department, Sunrise Police Department, Manalapan Police Department and Ft Lauderdale Police Department. See attached documents for details of the workgroups.

In addition, follow-up surveys were sent to law enforcement agencies, clerks of court and approved E-Citation vendors on July 1st in an effort to evaluate the effectiveness of the E-Citation Preparation Standards Grant. Survey responses exceeded grant expectations with 95.5% of Clerks of Court, 47.68% of law enforcement agencies and 57.89% of approved vendors responding.

Of those surveyed, 57.89% of vendors responded to the survey request, exceeding the grant objective of 50%. Survey responses indicated that, 81.81% of respondents have the ability to transmit data directly to the Clerk of Court. Vendors also indicated that the implementation barriers they are still encountering are software maintenance and program updates as well as transmitting data to the County Clerks.

Of those surveyed, 92.75% of Clerks of Court responded to the survey request, exceeding the grant objective of 30%. Survey responses indicated that 64.04% of respondents categorize themselves as "Participating: we electronically receive E-Citations from FHP and some law enforcement and electronically transmit data to FACC. All other law enforcement agencies provide paper UTCs and our office inputs the data before it is transferred to FACC." However, 29.68% of respondents categorized themselves as "Non-participating: we do not accept E-Citations, only paper copies of citations." When asked to identify barriers which hindered them from receiving E-Citation data from law enforcement agencies they responded: budget issues, limited number of law enforcement agencies using E-Citations, insufficient infrastructure to accept E-Citation transmittals, legal concerns and training.

Of those surveyed, 47.68% of law enforcement agencies responded to the survey request, exceeding the grant objective of 30%. Survey responses indicated that 50.28% of respondents categorize themselves as "Participating: we use E-Citations" while 48% of respondents categorized themselves as "Non-Participating: we do not use E-Citations." When asked whether or not they/their vendor are able to transmit citation data to the Clerk of Court, 16% responded

“yes” while 33.71% responded “no.” When asked to identify barriers which hindered them from participating in the E-Citation program they responded: insufficient monies to purchase equipment and storage space, insufficient quantity of E-Citation devices, legal concerns (judges accepting unsigned E-Citations, court challenges), insufficient infrastructure to allow E-Citation transmittal to the Clerk of Court, connectivity issues and problems printing citations.