

## LAW ENFORCEMENT BULLETIN

The Department of Highway Safety and Motor Vehicles recently uncovered a technical issue with the printing of the Ultra Violet (UV) security feature on the face of some driver license and identification cards. The impacted cards were issued centrally from Tallahassee. The problem includes a printing of the wrong (UV) last name and a triangular shadow that splits the UV image. To the left of the shadow is a portion of the UV image from the individual associated with the wrong UV name and to the right is the remainder of the cardholder's UV image. Aside from these abnormalities, the remaining information and security features are unaffected.

**Driver License with technical issue**



**Last names do not match and split UV photo**

**Driver License without technical issue**



**Last name matches and single UV photo**

The Department is working with its vendor to replace all affected driver licenses and identification cards. In the interim, driver licenses and identification cards issued from May 1, 2013 through May 12, 2013, may display the inaccurate UV features, but are still considered **valid**. The credential issue date is printed on the front of the card under "ISSUED:" or under the "REPLACED:" if applicable .



If you have any questions please contact Alan Busenbark, at (850) 617-2648, or by email at [alanbusenbark@flhsmv.gov](mailto:alanbusenbark@flhsmv.gov).