

April 9, 2013

To: Clerks of Court

From: Maureen Johnson, Chief   
Bureau of Records, Division of Motorist Services

Subject: Failed To Comply (D6) Fraudulent Clearance Issues

Our Department and the local Tax Collectors have noticed an increase in the number of fraudulent Failure to Comply (D6) clearance forms or cashier receipts being provided to reinstate driver license suspensions. While law enforcement officers are working with local authorities to investigate these issues, we would like for you to assist us by updating customer clearances through our system to reflect **“Court Requirements Met still Suspended-Fee Req”** when a customer has a pending reinstatement. This process will help examiners and the local tax collectors determine if clearances forms or cashier receipts are legitimate.

Automated clearance updates to the DHSMV driver record system can be done through Florida Court Clerks and Comptrollers (FCCC) CCIS DHSMV Tools Menu or the CCIS/DRC1 system. This automated function will expedite the process for the customer and allow us to prevent fraudulent paper receipts from being used to clear Failed to Comply (D6) suspensions. Please note, driver records listed on fraudulent clearance documents are being flagged “BOLO” so that examiners are aware fraudulent clearance documents have been submitted previously and records should not be cleared unless verified with the “Court Requirements Met still Suspended-Fee Req” code or confirmation is made with the County Clerk’s Office where the citation was generated. Please contact us if you have questions concerning this request.

We trust that this change and information is beneficial to you all. If you have questions please contact [CourtAssist@flhsmv.gov](mailto:CourtAssist@flhsmv.gov) or call (850) 617-2589.

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