

Frequently Asked Questions Related to New DAVID

		Category
Question:	Are there any test records I can use?	Test Data
<i>Answer:</i>	<p>Yes, you may go to Advance Search and enter Abnormal in first name with like button checked, enter License in last name with like button checked and leave all other fields blank. Click search and you will get a return of many different records that you may use in test. These records may not have all the scenarios that your agency may see but they do help for training. We will be working on updating these records to reflect more diverse scenarios.</p> <p>License, Abnormal</p>	Test Data
Question:	If I'm attempting to find a fleeing subject (or hit-n-run suspect) and I'm given a tag number and description of the driver... Am I allowed to call the person on the emergency contact info (which is often a parent) to assist me in my investigation to locate them?	ECI
<i>Answer:</i>	This would not be a lawful use of ECI. It can only be for emergency contact and any type of use for investigative purposes would be an unlawful use and also jeopardize your case.	ECI
Question:	Where we (ClerkofCourst) are for migration from DRC1 to DAVE/DAVID?	DRC1
<i>Answer:</i>	We have another initiative going on which is requiring Governmental Agencies that are on DRC1 to either get encrypted software to continue using this service or move off the system and go to DAVID.	DRC1

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Question:	What does the Florida Statute state about the proper use of Emergency Contact Information (ECI)?	F.S.
<i>Answer:</i>	<p>(2) DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES.—</p> <p>(a) For purposes of this subsection, the term “motor vehicle record” means any record that pertains to a motor vehicle operator’s permit, motor vehicle title, motor vehicle registration, or identification card issued by the Department of Highway Safety and Motor Vehicles.</p> <p>(b) Personal information, including highly restricted personal information as defined in 18 U.S.C. s. 2725, contained in a motor vehicle record is confidential pursuant to the federal Driver’s Privacy Protection Act of 1994, 18 U.S.C. ss. 2721 et seq. Such information may be released only as authorized by that act; however, information received pursuant to that act may not be used for mass commercial solicitation of clients for litigation against motor vehicle dealers.</p> <p>(c)1. Emergency contact information contained in a motor vehicle record is confidential and exempt from s. 119.07(1) and s. 24(a), Art. I of the State Constitution.</p> <p>2. Without the express consent of the person to whom such emergency contact information applies, the emergency contact information contained in a motor vehicle record may be released only to law enforcement agencies for purposes of contacting those listed in the event of an emergency.</p>	F.S.
Question:	What is the website address to access new DAVID?	Access
<i>Answer:</i>	https://DAVID.flhsmv.gov	Access
Question:	Are we allowed to have more than one POC per agency?	Access

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<i>Answer:</i>	Yes. Each agency can determine how many POC they need.	Access
Question:	Can we have access to Photos?	System
<i>Answer:</i>	Access to Photos and Signatures is governed by Florida Statues. Only if your agency/employees are allowed by statue to access photos and signature.	System
Question:	Which Florida Statue determines who can access photo and signature information?	F.S.
<i>Answer:</i>	F.S. 322.142(4)	F.S.
Question:	Is there a way to get a list of users for an agency by name and ID number?	System
<i>Answer:</i>	Select Menu from the Navigation Bar Select Admin from the drop down list Type the name of the agency in the “Search by Advanced- Agency Name” section List of Users for that agency will be returned. List will include Person Name, UserID and Status	System
Question:	Are reports being developed so that POC can retrieve and print a master list of all agency Users?	POC

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<i>Answer:</i>	You can go to "Admin", -> "Edit User", type in the agency name and you will get a list of all users (active/inactive). They are listed by name. You can click on the individual name and see when they were last updated.	POC
Question:	Will existing Users be able to access the existing DAVID Website with their digital certificate after Dec. 20th?	Access
<i>Answer:</i>	Yes. Current (Certificate based) DAVID will still be available until 6/30/2014.	Access
Question:	Will each User have the ability to apply for their own DAVID account and set their own password?	Access
<i>Answer:</i>	DHSMV will set the Agency's Primary POC. Once the POC has properly logged in (changing their password), and completed training (all Users will have to do this on a yearly bases), they will proceed with setting up the Users for their Agency. This can be done either by (1) manually entering their information and generating a UserID and Temporary Password or by (2) Provide the User with the URL to self-register.	Access
Question:	What is the name of the internet based DAVID website that Users will access?	Access
<i>Answer:</i>	DAVID	Access

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Question:	What are the compatible browsers for new DAVID?	Access
<i>Answer:</i>	<p>New DAVID is compatible with the following browsers.</p> <ul style="list-style-type: none"> · Internet Explorer, Version 8 · Internet Explorer, Version 9 · Internet Explorer, Version 10 · Firefox (Current version -1) · Chrome (Current version -1) 	Access
Question:	How do I assign Roles	POC
<i>Answer:</i>	<p>To do this, you can,...</p> <ul style="list-style-type: none"> - Select Menu from the Navigation Bar - Select Admin from the drop down list - Select Edit User - Access the Profile by either entering in the UserID or the Person's Name and Select - Scroll down to the bottom of the page to the Access Control Section and Select Edit Roles - Select the appropriate roles for the individual 	POC