

MEETING OF THE GOVERNOR AND CABINET
AS HEAD OF THE DEPARTMENT OF HIGHWAY SAFETY
AND MOTOR VEHICLES

June 23, 2015

AGENDA

<http://www.flhsmv.gov/agenda/2015/062315Agenda.pdf>

1. Respectfully submit the Minutes for the January 13, 2015 Cabinet Meeting.

Attachment #1.
Recommend Approval.

2. Agency Measures and Review of Delegated Authority for the Department of Highway Safety and Motor Vehicles.

Attachment #2.

1 FLORIDA CABINET

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8 IN RE: CABINET AGENDA
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13 APPEARANCES: GOVERNOR RICK SCOTT
14 ATTORNEY GENERAL
15 PAM BONDI
16 CFO JEFF ATWATER
17 COMMISSIONER ADAM PUTNAM
18
19 DATE: TUESDAY, JANUARY 13, 2015
20 TIME: COMMENCED AT: 9:00 A.M.
21 CONCLUDED AT: 11:00 A.M.
22 LOCATION: THE CAPITOL
23 CABINET MEETING ROOM
24 REPORTED BY: NANCY S. METZKE, RPR, FPR
25 COURT REPORTER

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1 **DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES**

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3 GOVERNOR SCOTT: And now I'd like to recognize
4 Terry Rhodes with the Department of Highway Safety
5 and Motor Vehicles.

6 EXECUTIVE DIRECTOR RHODES: Governor and
7 Cabinet, we'd request approval for the
8 December 9th, 2014, minutes.

9 COMMISSIONER PUTNAM: So moved.

10 CFO ATWATER: Second.

11 GOVERNOR SCOTT: Moved and seconded, show the
12 minutes approved without objection.

13 EXECUTIVE DIRECTOR RHODES: At this point in
14 time we'd like to request approval of the
15 Department's legislative -- 2015/'16 legislative
16 budget request. At your -- we can go item by item.
17 We've got about -- we're requesting funding for
18 nine budget items, over 30 million point three --
19 30 million dollars of which 9.6 million is
20 recurring. This represents a 2.6 increase, or
21 11 million over our current budget of 440 million.

22 This request would primarily be out of the
23 Department's trust funds, and it would be
24 requesting 6.6 million out of the general revenue
25 fund. So it's at your pleasure, we can go item by

1 item. I know that y'all have been briefed, or if
2 there are any questions --

3 GOVERNOR SCOTT: I'm fine. I don't think we
4 need it item by item.

5 ATTORNEY GENERAL BONDI: No.

6 GOVERNOR SCOTT: Does anybody need it item by
7 item?

8 CFO ATWATER: I'm good.

9 GOVERNOR SCOTT: All right. Is there a motion
10 to accept the legislative budget request?

11 ATTORNEY GENERAL BONDI: So moved.

12 GOVERNOR SCOTT: Is there a second?

13 CFO ATWATER: Second.

14 GOVERNOR SCOTT: Florida law requires the
15 Governor to independently submit budget proposals.
16 Accordingly, I am abstaining from the vote on this
17 item. The record should reflect my abstention.

18 Any objections to accepting? None?

19 ATTORNEY GENERAL BONDI: No, Governor.

20 GOVERNOR SCOTT: Hearing none, the motion is
21 approved with one abstention.

22 EXECUTIVE DIRECTOR RHODES: All right. And
23 our last item is the Department has five
24 legislative proposals that we are asking for your
25 approval to move forward with today.

1 GOVERNOR SCOTT: All right. Is there a motion
2 to accept?

3 CFO ATWATER: So moved.

4 GOVERNOR SCOTT: Is there a second?

5 ATTORNEY GENERAL BONDI: Second.

6 GOVERNOR SCOTT: Florida law requires the
7 Governor to independently review legislation upon
8 passage. Accordingly, I am abstaining from the
9 vote on this item. The record should reflect my
10 abstention.

11 Hearing no objections, the motion is approved
12 with one abstention.

13 Thank you, Terry.

14 EXECUTIVE DIRECTOR RHODES: Thank you very
15 much.

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A SAFER
FLORIDA
HIGHWAY SAFETY AND MOTOR VEHICLES

**Proposed
Agency
Performance
Measures
Fiscal Year:
2015-2016**



Terry L. Rhodes, Executive Director

Proposed Agency Performance Measures: Fiscal Year 2015 – 2016

AGENCY PERFORMANCE MEASURES			
Measure	Current Performance	Standard	Recommended Frequency of Measure
1 Percent of calls for service responded to by FHP within 30 minutes	70.69%	85%	Quarterly
2 Florida Highway Patrol Percent of Time Spent on Active Patrol and Crash Investigations	73.88%	74%	Quarterly
3 Motorist Services Office Wait Times* *Offices in Volusia, Broward and Miami-Dade counties	87.66%	90% of customers waiting 30 minutes or less	Quarterly
4 Motorist Services Call Center Wait Times	12:42	12 minutes or less	Quarterly
5 Motorist Services Customer Satisfaction	80.6%	85%	Quarterly
6 Employee Satisfaction	81%	80%	Annual
7 Percentage of Customer Issuances Completed Using Alternative Service Delivery Methods* *Includes Driver License, Identification Card, Vehicle Registration/Renewal, Title Issuance, Driver License Reinstatements, Business licenses, Medical Review Documentation, etc.	19.98%	25%	Quarterly
8 Percent of business licenses issued within 3 days	Revised Measure/Currently 98.68%	95%	Quarterly
9 Commercial Vehicle Inspections	102,140	95,000	Annual
10 New Entrant Safety Audits	New Measure/Projecting 2,300 for Current Federal Fiscal Year	2,000	Annual
11 Pass Rate for Class E Driver's License Knowledge Test	New Measure/Currently 53%	70%	Quarterly
12 Number of Safety/Consumer Protection Events	New Measure/Establishing Baseline	365	Annual
13 Number of Stakeholder Outreach Events	New Measure/Establishing Baseline	700	Annual with Quarterly Updates
14 Percentage of issuance records reviewed proactively by the Department for Quality Assurance	New Measure/Establishing Baseline. This is an initiative implemented within the last 6 months.	5%	Annual
15 Number of Internal Risk Mitigation Initiatives	New Measure/Establishing Baseline	25 with New Initiatives Implemented Annually	Annual with Quarterly Updates

Proposed Agency Performance Measures: Fiscal Year 2015 – 2016

AGENCY REPORTING MEASURES		
Measure	Current Performance	Recommended Frequency of Measure
<p>1 Fatality Rate as Measured by Vehicle Miles Traveled (VMT)*. VMT = a measurement of miles traveled by motor vehicles in a specified period of time and is based on traffic volume counts and roadway lengths. It is the method used to standardize traffic data comparisons between states and territories.</p>	<p>2013 = 1.25 2014 = 1.24* *Final numbers will be available later in the year as crash reports and other data is received by DHSMV.</p>	Annual
<p>2 Number of Fatalities on the Roadways</p>	<p>2013 = 2,402 2014 = 2,494* *Final numbers will be available later in the year as crash reports and other data is received by DHSMV.</p>	Annual
<p>3 Number of Crashes with Injuries</p>	<p>2013 = 140,074 2014 = 149,432* *Final numbers will be available later in the year as crash reports and other data is received by DHSMV.</p>	Annual