

MEETING OF THE GOVERNOR AND CABINET  
AS HEAD OF THE DEPARTMENT OF HIGHWAY SAFETY  
AND MOTOR VEHICLES

February 6, 2014

AGENDA

Agency Contact: Sharon Rudd, 850-617-3195

<http://www.flhsmv.gov/agenda/2014/020614Agenda.pdf>

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1. Respectfully submit the Minutes for the December 10, 2013 Cabinet Meeting.

Attachment #1.  
Recommend Approval.

2. Respectfully submit approval of the Department's 2<sup>nd</sup> Quarter Performance Report for fiscal year 2013-2014.

Attachment #2.  
Recommend Approval.

**HIGHWAY SAFETY AND MOTOR VEHICLES**

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3 GOVERNOR SCOTT: Now I would like to recognize  
4 Julie Jones, Executive Director of the Department  
5 of Highway Safety and Motor Vehicles to present  
6 her agenda.

7 Good morning, again.

8 EXECUTIVE DIRECTOR JONES: Governor and  
9 Cabinet Members.

10 Since I became Executive Director, I've been  
11 encouraging my leadership team, all levels of  
12 management, to recognize what we call an A,B,C  
13 Award, Above and Beyond the Call of Duty. And I  
14 have the pleasure quarterly of selecting the best  
15 of those best, and we do Shining Star Awards. And  
16 I'd like to, before I do my agenda, introduce my  
17 shining stars for this quarter, if you guys could  
18 come forward.

19 (APPLAUSE).

20 EXECUTIVE DIRECTOR JONES: With us today we  
21 have Vivian Pennywell with Motorist Services.  
22 Vivian hold your hand up.

23 She independently stepped up to the plate and  
24 provided outstanding customer service when our call  
25 center experienced an unusually large number of

1 calls.

2 Reggie Hough and Hal Branch with  
3 Administrative Services are recognized for going  
4 above and beyond with consistently managing  
5 multiple construction projects at our facilities.  
6 We have almost a 400,000 square foot building that  
7 was started in phases in the '50s, and these guys  
8 do yeoman's work getting the asbestos out,  
9 painting, and a lot of attention to detail.

10 Yvonne Bryant with Administrative Services was  
11 instrumental in developing and providing training  
12 to multiple program areas when we initiated new  
13 Bank of America on-line credit card process.

14 Mary Barber with Performance Management is  
15 recognized for her excellent job of conducting  
16 educational outreach on traffic safety, which is a  
17 key part of our core mission.

18 Ted Day with the Office of Workforce Services  
19 designed and coded our on-line performance  
20 management system as we go forward with your  
21 initiatives, Governor, for talent management and  
22 some more expectations.

23 And then last, Sean Trader with the Florida  
24 Highway Patrol. We recently had an evacuation of  
25 the Neil Kirkman Building. I think all of you

1 heard about the white powder incident. Sean was a  
2 lieutenant in the National Guard, and he provided  
3 written recommendations after the evacuation to  
4 streamline ingress, egress, staging, and security,  
5 which implemented and will make, hopefully, the  
6 next one -- no, we don't want another one. But if  
7 there will be another one, it will be much safer  
8 and much better.

9 So I'd like to recognize all of my folks for  
10 their dedication and their hard work.

11 (APPLAUSE).

12 EXECUTIVE DIRECTOR JONES: So, Governor,  
13 Cabinet Members, I have five agenda items for your  
14 consideration today. Number 1, we respectfully  
15 request approval for the August 20th meeting  
16 minutes.

17 GOVERNOR SCOTT: All right. Is there a motion  
18 to approve?

19 CFO ATWATER: So moved.

20 GOVERNOR SCOTT: Is there a second?

21 COMMISSIONER PUTNAM: Second.

22 GOVERNOR SCOTT: Moved and seconded, show the  
23 minutes approved without objection.

24 EXECUTIVE DIRECTORS JONES: Thank you.

25 Item Number 2, we respectfully request

1 approval to publish notice of proposed rulemaking  
2 to amend Rule 15A-3.006, identification cards  
3 relating to proof of insurance.

4 The amendment implements 2013 legislation that  
5 allows drivers to use an electronic device, like  
6 your smart phone, as proof of insurance. The rule  
7 change also updates the format of the paper proof  
8 of insurance to align with the national standards  
9 set by the American Association of Motor Vehicle  
10 Administrators. The Department seeks approval to  
11 file for final adoption if no request for hearings  
12 are received as a result of the notice.

13 GOVERNOR SCOTT: Is there a motion to approve?

14 CFO ATWATER: So moved.

15 COMMISSIONER PUTNAM: Second.

16 GOVERNOR SCOTT: Any comments or objections?

17 (NO RESPONSE).

18 GOVERNOR SCOTT: Hearing none, the motion  
19 carries.

20 EXECUTIVE DIRECTORS JONES: Thank you.

21 Item Number 3, I respectfully submit a  
22 briefing on the Department's first quarter  
23 performance report. During the first quarter, we  
24 had two successful holiday enforcement campaigns.  
25 On the 4th of July, we had a 42-percent drop in

1 fatalities.

2 And we partnered with seven other states on an  
3 I-10 enforcement campaign over the Labor Day  
4 holiday. And in this campaign in Florida, we had  
5 zero fatalities during our part of this enforcement  
6 campaign.

7 We crafted multiple outreach campaigns to  
8 educate the public not to text and drive. We've  
9 also partnered with the Florida Department of  
10 Transportation and the cellular industry to  
11 continue to educate drivers about the no-texting  
12 law that went in effect October 1.

13 This quarter we are very excited about the  
14 Patrol making history with a dual recruitment class  
15 which began in August. These 100 recruits are  
16 slated to graduate in January, on January 30th. I  
17 believe we've got the Governor and Commissioner  
18 Putnam to do -- we're splitting the classes in half  
19 because of families -- to help oversee the  
20 graduation. Thank you very much.

21 I'm pleased to note that we've, during this  
22 time, recruited 40 members of the armed forces thus  
23 far as a part of this process. Law enforcement  
24 accreditation is very important to the Highway  
25 Patrol; and for the past 17 years, they've been

1           accredited through CALEA, the Commission for  
2           Accreditation for Law Enforcement Agencies, a  
3           national organization. They were reaccredited  
4           again on November 16th. They went then recently  
5           through reaccreditation with the Commission for  
6           Florida Accreditation, and they anticipate  
7           reaccreditation after the assessment this past  
8           month in February.

9           Conforming to national standards and updating  
10          your criteria for operations and best management  
11          practices is key to not only running a good law  
12          enforcement agency but keeping down liability, and  
13          so we're doing -- I think the Patrol is doing a  
14          great job on the accreditation front.

15          In other Patrol news, we recently selected  
16          Lieutenant Troy Thompson to lead our Commercial  
17          Vehicle Enforcement Team.

18          Troy, wave your hand. There you go.

19          (APPLAUSE).

20          EXECUTIVE DIRECTOR JONES: Troy has come in  
21          from the field to put more eyes on some federal  
22          requirements, and very key were some of the  
23          questions that you asked, Commissioner Putnam, at  
24          the last meeting: If you're doing more  
25          inspections, what are you doing? Are you moving

1 the bar? And Troy is targeting statewide our  
2 efforts to make sure that we're doing right.

3 And you asked a number of questions -- our  
4 inspections are up. Compliance, we're actually in  
5 compliance slightly lower than national average,  
6 meaning that we are better in -- more in compliance  
7 with out of service for drivers and trucks, and  
8 we're weighing more trucks but we're finding fewer  
9 overweight trucks; so lots of good news there. And  
10 Troy will be putting more eyes on that program.

11 During the first quarter of the year, we  
12 received and distributed more than \$628 million.  
13 The majority of these monies are from motor vehicle  
14 title and registration transactions. We believe  
15 this is yet again another economic indicator that  
16 is positive, and this matches information that  
17 we're getting from the auto industry, which are  
18 reporting a seven-percent increase in revenue.  
19 Again, as the economy turns, people are buying more  
20 cars and registering more cars.

21 This is the first quarter of our new contract.  
22 As a reminder, we have 35 specific measures. We  
23 modified this contract at the last meeting,  
24 deleting five, changing three.

25 We have two measures that are in red, and we

1 have two measures that are indeterminate. Red  
2 means that we're 20 percent less than what our goal  
3 is.

4 Under public safety, highway safety crashes  
5 and commercial vehicle crashes reported are rising.  
6 The primary cause relates -- in this particular  
7 measure, relates to additional reporting  
8 requirements that were required in PIP reform  
9 legislation last year. Crashes resulting in a  
10 towed vehicle, crashes involving commercial  
11 vehicles, regardless of the amount of damage, and  
12 crashes with any injury treated on the scene or at  
13 a hospital are now reported to the Department.

14 So we -- I'm calling this indeterminate in  
15 scope. We'll have a full year's worth of data for  
16 comparison in January. But, CFO Atwater, this ties  
17 into the additional data that we're collecting to  
18 marry with your insurance fraud data. And this is  
19 going to be key to ferreting out these criminal  
20 enterprises in these rings across the state.

21 CFO ATWATER: Yes, thank you.

22 EXECUTIVE DIRECTOR JONES: So I think this is  
23 a very good thing. I just can't give you a red,  
24 green, yellow yet.

25 Highway fatalities are down slightly,

1 including those involving mature drivers and  
2 impaired drivers. There's a slight increase in  
3 fatal crashes involving teen drivers, but this is  
4 an area of focus in the last two months for the  
5 Department and we'll be continuing to do outreach.

6 Under reliable service delivery, our customer  
7 satisfaction ratings have decreased, but this is  
8 because of the issue I briefed you on a couple of  
9 Cabinet meetings ago. We had some concerns about  
10 the security on our on-line site, and we shut it  
11 down and require more information before you can  
12 log on to do a transaction.

13 In making it more difficult, we've made some  
14 customers unhappy and they've had to go into  
15 offices, but we're protecting their personal  
16 information. What we're going to do is tweak the  
17 system in programming in January, and that should  
18 ease some of the concerns with the general public  
19 and get more people on-line. But I think with 4.6  
20 million customer transactions successfully  
21 completed on-line last year, this pending process  
22 improvement should push this back in the green.

23 Leveraging technology, we've had good progress  
24 in this area and continue to encourage customers to  
25 use our internet services, and we have more than

1 50 percent of vehicle and vessel titles now are  
2 issued electronically.

3 Talent management and creation is red, but  
4 this is because it's a new measure. We're pushing  
5 more and more of our members to do discretionary  
6 training, and this particular issue is for on-line  
7 Microsoft products, Excel, InfoPath and Agile.  
8 Talent creation is a partnership with our  
9 employees, and as we push into this year, I  
10 anticipate more classes to be taken.

11 And, Commissioner Putnam, this is another area  
12 that you asked a lot of questions last meeting.  
13 I'm going to push to you the data that we've gotten  
14 from these on-line courses. That was a specific  
15 question that you had asked.

16 We have conflict resolution courses that  
17 started in July, these are on-line, and 13 hundred  
18 members have taken those courses. Communication,  
19 53 hundred, since June. Talent management, almost  
20 35 hundred of my 46 hundred have logged on and done  
21 talent management access training. This gives them  
22 career pathing, succession planning training.

23 Critical thinking, we started on-line classes  
24 in August; 877 members have taken those classes.  
25 So as we continue to push more classes out -- we do

1 learning moments every month where we get people to  
2 remember that they need to log on, find something  
3 interesting. This measure is also going to come up  
4 as we get more education and we roll out more  
5 classes.

6 And then a good news item, driver's license  
7 wait times and customer service call center wait  
8 times are now both exceeding standard: 93.9  
9 percent of driver's license office customers are  
10 served in 30 minutes or less, and our call center  
11 wait times have decreased 13 percent since last  
12 year.

13 GOVERNOR SCOTT: Is there a motion to accept?

14 ATTORNEY GENERAL BONDI: So move.

15 GOVERNOR SCOTT: Is there a second?

16 COMMISSIONER PUTNAM: Second.

17 GOVERNOR SCOTT: Any comments or objections?

18 (NO RESPONSE).

19 GOVERNOR SCOTT: Hearing none, the motion  
20 carries.

21 EXECUTIVE DIRECTORS JONES: Thank you,  
22 Governor, Cabinet members.

23 Item Number 4, we respectively request  
24 approval of the Department's legislative budget  
25 request. We have six new funding items totaling

1           \$34.9 million of which 12 and a half million  
2           dollars are recurring. This is a 3-percent  
3           increase to our base.

4           Our request focuses on law enforcement,  
5           enhancing public safety, technology upgrades to  
6           improve customer service, and maximizing the use of  
7           our facilities. Our first item is motorist  
8           modernization -- in fact, my first two items are IT  
9           projects.

10          Motorist modernization is to improve the  
11          systems that support our business functions  
12          including driver license and motor vehicle title  
13          and registration transactions. This year's  
14          \$10.9 million funding request is to begin phase  
15          one. We intend to rewrite the Department's Legacy  
16          driver license issuance system.

17          The current system is cobbled together from  
18          20- to 30-year-old technology, some of which is  
19          Uniface. We have no Uniface programmers around the  
20          country any more. It's an ancient platform, and  
21          the quicker we get this replaced, the quicker we'll  
22          have additional on-line self-service transactions  
23          and more reliable, in fact, instantaneous  
24          transaction data that goes to law enforcement.

25          GOVERNOR SCOTT: All right. Is there a motion

1 to accept the legislative budget request?

2 CFO ATWATER: So moved.

3 GOVERNOR SCOTT: Is there a second?

4 ATTORNEY GENERAL BONDI: Second.

5 GOVERNOR SCOTT: Florida law requires the  
6 Governor to independently submit budget proposals.  
7 Accordingly, I am abstaining from the vote on this  
8 item. The record should reflect my abstention.

9 Any objections to accepting the legislative  
10 budget request?

11 (NO RESPONSE).

12 GOVERNOR SCOTT: Hearing none, the motion is  
13 approved with one abstention.

14 EXECUTIVE DIRECTORS JONES: Thank you,  
15 Governor.

16 Item Number 5, for my last item, I  
17 respectfully request approval for the  
18 appointment -- for an appointment to the  
19 Department's medical advisory board. Doctor  
20 Gregory Lamb is licensed to practice in Florida  
21 pursuant to Florida Statute 322.125. He is in  
22 good standing with the Florida Chiropractic  
23 Association. Mr. Lamb will serve a four-year term  
24 replacing the current chiropractor on the Board who  
25 is retiring.

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GOVERNOR SCOTT: All right. Is there a motion to approve?

ATTORNEY GENERAL BONDI: So move.

GOVERNOR SCOTT: Is there a second?

CFO ATWATER: Second.

GOVERNOR SCOTT: Any comments or objections?

(NO RESPONSE).

GOVERNOR SCOTT: Hearing none, the motion carries.

EXECUTIVE DIRECTOR JONES: Thank you, Julie.

EXECUTIVE DIRECTOR JONES: Thank you. Thank you, Governor and Cabinet.

\* \* \* \*

# Second Quarter Performance Report: Fiscal Year 2013 — 2014



Providing Highway Safety and Security  
Through Excellence In Service, Education, and Enforcement

Julie Jones, Executive Director

## News

### Public Safety

**Department Works to Raise Awareness of Teen Crashes:** Florida Highway Patrol Troopers presented safety demonstrations to high schools throughout the state on the DHSMV initiative “Delete Teen Crashes Day” October 15, 2013. The presentations, viewed by over 3,000 students, were designed to raise awareness among teens on safe driving behaviors. In addition, Channel One aired a DHSMV PSA on the new texting law on three different days beginning October 1 to 69 high schools, reaching almost 70,000 students with each airing. The “Delete Teen Crashes” public awareness initiative was designed to complement National Teen Driver Safety Week October 20 – 26.

**Holiday Message Aimed at Keeping Drunk Drivers Off The Road:** The Florida Highway Patrol teamed up with the Leon County Sheriff’s Office and Tallahassee Police Department to create a statewide December safety message campaign aimed at enhancing the national Drive Sober or Get Pulled Over message over the holidays. The “Meet Your Bartenders” message reminded motorists to be responsible and drive sober.

**DHSMV Announces Winner of Middle School Poster Contest:** Earlier this year, the Department invited submissions from students in grades 6-8 for its 2013-2014 Middle School Poster Contest. The theme of the contest was the importance of wearing seat belts. Students from several middle schools participated, and FLHSMV is proud to announce the winner of the inaugural poster contest is Rachael, a 7th grader from Heron Creek Middle School (Sarasota County).



### Reliable Service Delivery/ Leverage Technology

**New Traffic Crash Reporting Form is Available Online:** On October 22, DHSMV announced a new online traffic crash reporting form for drivers involved in a crash that does not warrant a law enforcement report. The form, available on the Department’s website, provides an easy way for motorists to submit the information within the statutorily required 10-day window.

**Emergency Contact Information Registry Reaches 8 Million:** Nearly half (49 percent) of Florida’s drivers and identification card holders now have their emergency contacts on record with the Department. The award-winning system logged its 8-millionth registrant this quarter. Anyone with a Florida driver license or ID card can register two contacts online or in a driver license office.

**New “Ask a Question” Service on DHSMV Website:** The Department has implemented a new dynamic question and answer service on our website. With this new service, customers can easily view the most commonly asked Q & A’s that come into the DHSMV’s Customer Call Center. The service is different from a standard FAQ’s page in that it has a responsive design so that as the volume of questions on a particular subject increases, that question and its answer will move into the category of a frequently asked question. In addition to assisting customers more quickly, it also reduces the amount of calls (and thus the wait time of callers) coming into the Call Center.

### Talent Creation and Development

**FHP Graduates Eight New K-9 Teams:** FHP troopers and their canine partners graduated from the FHP Academy December 19. In the 800 hours of training, the teams learned canine first aid, animal behavior, obedience, drug detection, tracking, area searches, building searches and criminal apprehension. These new teams will join the 29 teams already in place for a total of 37 teams located throughout the state.

*continued*

**News** *continued*

The Florida Highway Patrol is hiring for positions across North and Central Florida

[www.BeATrooper.com](http://www.BeATrooper.com)



**DHSMV Uses Social Media To Promote Recruitment:** FHP increased its presence to invite non-Floridians to not just vacation in Florida but to consider moving here and becoming a Florida Highway Patrol Trooper. The ad directs viewers to FHP's recruitment website, BeATrooper.com. In addition to running on DHSMV's social media sites, the ad is also running as banners on college athletic websites in states experiencing extreme cold weather this winter such as New York, Massachusetts, Connecticut, Pennsylvania, Michigan, Illinois and Ohio as well as UF and FSU.

there.



**Just another day at the office...**

...others choose to vacation in Florida,  
you can choose to live here.

[BeATrooper.com](http://BeATrooper.com)

here.

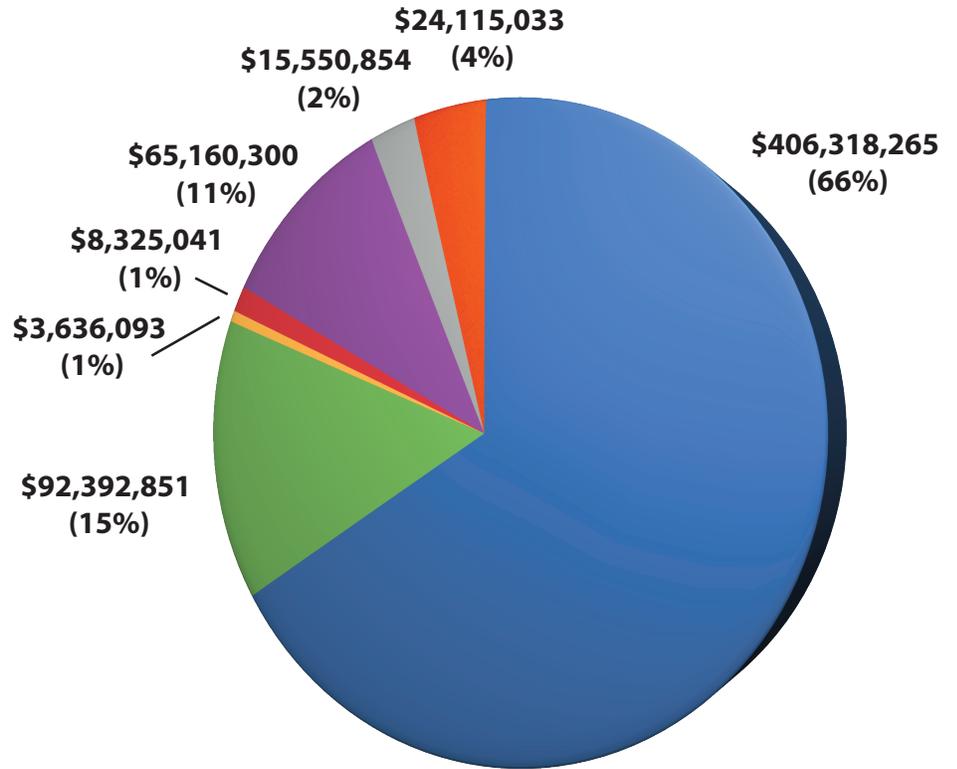


## Revenue Information

<b>2nd Quarter</b>	<b>Trust Funds</b> \$409,414,392	<b>General Revenue</b> \$206,084,044	<b>Total</b> \$615,498,436
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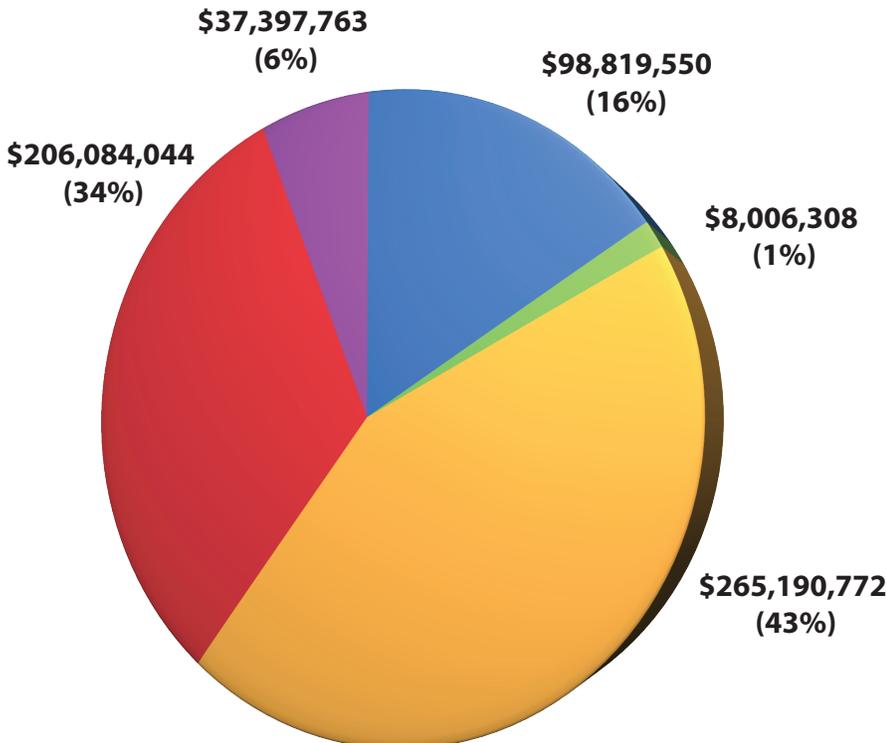
### Where The Money Comes From

- License Plates and Decals
- Motor Vehicle Titles
- Motor Fuel Use Tax
- Fines and Forfeitures
- Driver Licenses
- Driving Records/Transcript
- Other



### Where The Money Goes

- HSMV Agency Funding
- Specialty Plate Organizations
- Dept of Transportation
- General Revenue Funded Programs
- Other



## Performance Measures and Standards

### **PUBLIC SAFETY – Protect the lives and personal security of our residents and visitors through enforcement, service and education.**

**99.4% ● FOR FY 2013/14 (Through December 31, 2013)**

#### **A. Highway crashes ●**

1. % change in highway fatalities to previous year
2. % change in highway crashes to previous year **(1)**
3. % change in commercial vehicle crashes to previous year **(1)**
4. % change in mature drivers involved in fatal crashes to previous year
5. % change in teen drivers involved in fatal crashes to previous year
6. % change in impaired-related fatalities to previous year

#### **B. Highway safety education and enforcement ●**

7. % of duty hours spent on patrol and investigation activities
8. Number of highway safety education hours provided
9. Number of safety education and enforcement-related marketing activities
10. Number of commercial vehicle inspections performed
11. % of insured motorists

#### **C. Criminal investigations ●**

12. % of criminal investigation cases resolved within 90 days
13. % of field intelligence reports reviewed, analyzed, adjudicated and shared within 30 days

2nd Quarter Actual	2nd Quarter Standard	
<b>100%</b>		
-3.0%	0% or reduction	●
UNK	0% or reduction	○
UNK	1.3% or reduction	○
-4.2%	0% or reduction	●
-18.4%	0% or reduction	●
-11.0%	1.3% or greater reduction	●
<b>98.6%</b>		
69.7%	73%	●
4,375	4,050	●
27	8	●
57,420	43,659	●
92.5%	95%	●
<b>99.7%</b>		
89.5%	90%	●
99.4%	90%	●

### **RELIABLE SERVICE DELIVERY – Provide efficient and effective services that exceed the expectations of our customers and stakeholders.**

**97.3% ● FOR FY 2013/14 (Through December 31, 2013)**

#### **A. Motorist transactions successfully completed ●**

14. % of registration transactions successfully completed
15. % of title transactions successfully completed
16. % of driver license and identification card transactions successfully completed
17. % of disabled parking permit transactions successfully completed

#### **B. Customer services completed timely ●**

18. % of calls for service responded to by FHP within 30 minutes
19. % of driver license office customers waiting 30 minutes or less for service
20. % change in average wait time for Customer Service Center calls to previous year
21. % of business licenses issued within 5 days

2nd Quarter Actual	2nd Quarter Standard	
<b>100%</b>		
97.7%	95%	●
96.1%	95%	●
98.7%	98%	●
97.9%	98%	●
<b>98.7%</b>		
62.2%	65%	●
94.2%	95%	●
-16.3%	5.0% or greater reduction	●
99.8%	98%	●

- Indicates actual ≥95% of standard.
- Indicates actual <95% and ≥80% of standard.
- Indicates actual <80% of standard.

## Performance Measures and Standards

### C. Customer Satisfaction ●

22. % of customers who rate services as satisfactory or better **(2)**

80.7%

68.6%

85%



### LEVERAGE TECHNOLOGY – Build upon the Department’s successful integration of technology into the way we do business.

95.5% ● FOR FY 2013/14 (Through December 31, 2013)

#### A. Customer technology use ●

23. % of customers being served via Internet **(2)**

24. % of motor vehicle and vessel titles issued electronically

2nd Quarter  
Actual

89.1%

16.4%

50.5%

2nd Quarter  
Standard

21%

35%



#### B. New technology projects ●

25. % of new projects in progress which are “On Time and Budget”

26. % of time dedicated to research and development

92.8%

68.5%

17.9%

80%

15%



#### C. Computer support uptime available to our partners ●

27. % of State provided Data Center system uptime

28. % of Partner provided Data Center system uptime

29. % of Network provided Data Center system uptime

30. Effectiveness of data and systems security preventative measures

100%

100%

100%

99.96%

100%

99.9%

99.9%

99.9%

100%



### TALENT CREATION AND DEVELOPMENT – Build a business environment that regards our members as our most valuable resource.

97.2% ● FOR FY 2013/14 (Through December 31, 2013)

31. % of members who rate job satisfaction as satisfactory or better

32. % of members participating in a discretionary leadership course or program **(3)**

33. % of members participating in a discretionary technology course or program **(3)**

34. % of members participating in a discretionary service delivery course or program

35. Increase % of positions filled by internal promotion

2nd Quarter  
Actual

79.9%

8.5%

2.3%

22.1%

27.9%

2nd Quarter  
Standard

75%

12.5%

10%

12.5%

30%



- Indicates actual  $\geq$ 95% of standard.
- Indicates actual  $<$ 95% and  $\geq$ 80% of standard.
- Indicates actual  $<$ 80% of standard.

## Performance Measures

The Department of Highway Safety and Motor Vehicles' *Performance Dashboard* can be viewed at [www.flhsmv.gov](http://www.flhsmv.gov).

### Performance Explanation

**(1) % change in highway and commercial vehicle crashes to previous year** – Due to changes in crash reporting requirements prescribed in Section 316.066, Florida Statutes, baseline data for prior year is unavailable.

**(2) % of customers who rate services as satisfactory or better. The percentage of customers served via the internet**– Customers are dissatisfied with additional authentication requirements for online transactions. We are deploying process improvements to address these concerns while maintaining appropriate levels of security over personal information.

**(3) % of members participating in a discretionary leadership or technology course or program** – Department leadership remains committed to this ambitious effort of encouraging our members to make use of available continuing education opportunities.

## Purchases

### Purchases Made In Excess Of \$100,000 And Not In Conjunction With State Contracts October Through December 2013

Description	Vendor	Total Contract Price
Purchase of website advertising across a selection of higher education institutions in order to reach potential Florida Highway Patrol applicants. Single Source, Order No. A92F9F.	IMG College, LLC Tallahassee, FL	\$100,000
Three year contract for the acquisition of prisoner partitions and rear compartment partitions for all new FHP vehicles. ITB# 002-14, Order No. A8A3A4.	Dee Zee, Inc. Des Moines, IA	\$484,380
Three year contract for the acquisition of dual shotgun/rifle racks for all new FHP vehicles. ITB# 003-14, Order No. A8A3A5.	Dana Safety Supply Jacksonville, FL	\$534,014
Stripping, waxing, buffing, scrubbing and shampooing floors in the Neil Kirkman Building. ITB# 004-14, Order No. A92455.	General Building Maintenance, Inc. Atlanta, GA	\$196,094
Three year contract for the acquisition of warning lights and sirens for new Florida Highway Patrol Tahoes and Chargers. ITB# 008-14, Order No. A936CE.	Code 3 Inc. St. Louis, MO	\$7,003,600
Procurement of Department Form entitled, "Motor Vehicle Power of Attorney/Odometer Disclosure Form." The form is Federally – mandated and is required when buying /selling a vehicle. ITB #017-14, Order No. PO434919.	American Solutions for Business Tallahassee, FL	\$664,355